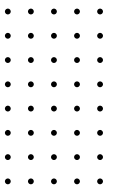


# HIT $\Xi$ K

## COMPANY PROFILE

**Smart. Secure. Sustainable**

Our technologies are innovative and impactful, offering advanced and sustainable solutions for smart cities of the future, with a Net Zero plan powered by cloud, mobility, IoT and AI platforms.



# Welcome to HITEK

The evolution of technology continues to change the way in which businesses work. Companies in UAE that want to excel in their industry sectors must embrace HITEK technologies.

HITEK 4.0 is a set of intelligent commercial solutions, providing businesses with a holistic approach, connecting support to operational units and management to employees. This bridges potential communication and information gaps, producing the ultimate productivity and efficiency outcome, which today is a prerequisite for success.

We offer end to end solutions including consultancy, project management, hardware, applications, network and infrastructure services. HITEK supports most industry sectors with an intelligent energy management platform, which supports Net Zero initiatives, by providing visibility to CO2 emissions, produced by company assets, with the most advanced CAFM and smart building technology platforms. A range of our IoT sensors along with smart wearables, improves facility lifecycles, assets and staff productivity.

**HITEK acts as a catalyst to digitalise businesses that want to integrate with smart & sustainable cities. By adding real value to our customers, HITEK achieves greater cost savings and operational efficiency.**



# HITEK

## Mission and Vision



## Why Choose Us?

**Our solutions are developed based on what businesses need.**

Industry experts including our existing FARNEK customers have enabled HITEK to become a powerhouse of knowledge transfer.



**To digitalise businesses with the most innovative and impactful technologies supporting global sustainability initiatives.**



### **Vision**

Technology that connects, innovates & empowers any business activity anywhere in the world.

# About The Company

## Connecting People, Processes, and Buildings with an intelligent and connected Platform.

HITEK's technology was created by leading industry experts with over 40 years of technical expertise and operational experience in Facilities Management, Hospitality and Technology Infrastructure. Our broad range of intelligent applications aim to connect people, processes and technology empowering our customers with digital, business and technological transformation.

Adapting to the growing needs of a fast-paced and innovate digital world, HITEK is focused on developing state of the art connected, automated and intelligent solutions for resource-intensive industries. Our solutions complement leaner and more sustainable operational processes to increase productivity and reduce energy consumption.



**Smart.**  
**Secure.**  
**Sustainable.**

# Our Effective Product & Services



## CAFMTEK

An advanced SAAS based CAFM platform, is integrated with WhatsApp AI ChatBot, Mobility & Intuitive BI, allowing advanced asset, people, SLA and location management.



## BMSTEK

Based on innovative open but secure protocols, this flexible and scalable BMS platform, centralises and connects any type of asset, as well as an existing BMS for local & remote monitoring & control. HITEK's command and control room provides monitoring 24/7.



## PowerTEK

AI & ML based intelligent energy analytical platform producing portfolio, building, asset and location performance based on energy, waste & carbon statistics and KPIs, fed by live and historical data from IoT, BMS or even manual feed.



## CarbonTEK

Carbon Footprint Calculation Tool to support businesses developing their NetZero strategy



## SafeTEK

Auditing platform to enhance productivity and increase transparency for health and safety, quality assurance and operational inspections conducted on the ground by FM service providers for their clients with digitally automated reports and dashboards.



## FLEXIGUEST APP

Enables management to digitalise the entire guest journey from per-arrival to checkout, powered by an ultimate mobility solution, manages F&B orders, amenities, maintenance and Concierge services seamlessly connecting them to back-office functions.



## IoTTEK

Includes 20+ smart sensors measuring energy, temperature, humidity, vibration, footfall, & more, connected to SAAS based cloud platform providing historical & real-time analysis based on ML & AI.



## Security+

A mobility App for security guard inspections, incident reporting and SOS, visitor access management with facial biometrics to an advanced AI CCTV platform, with 20+ algorithms and smart parking with ANPR.



## TRACKTEK

Working with any sim card, Smart Watch helps to track and communicate with employees on site for immediate action while connecting with CAFM tasks. Automatically supports welfare by monitoring vital health signs.



## FleeTEK

An online SAAS solution that digitalises fleet scheduling and asset management, with live tracking, scheduling, route optimisation & incident reporting, along with a driver's mobile app.



## My Buddy

Mobility App to facilitate targeted project communication, workforce HR communication with an automated chatbot, with the ability to make requests for leave applications, participate in online learning and training courses and more.



## FM Digitalisation

Helps traditional FM companies to digitalise their FM services with unified, integrated and connected technologies for cleaning, maintenance, security, waste, carbon and energy management.

# Driving Facilities, Community, Property & The Hospitality Industry's Digital Transformation through Smart & Green Solutions



## SMART CLEANING

Intelligent cleaning management platform that enables data-driven, on-demand cleaning operations to achieve the highest level of cleanliness and hygiene standards.



## SMART MEP

Combined technology system; state-of-the-art technologies, IoT-sensors, machine learning (ML), artificial intelligence (AI) and cloud architecture.



## SMART SECURITY

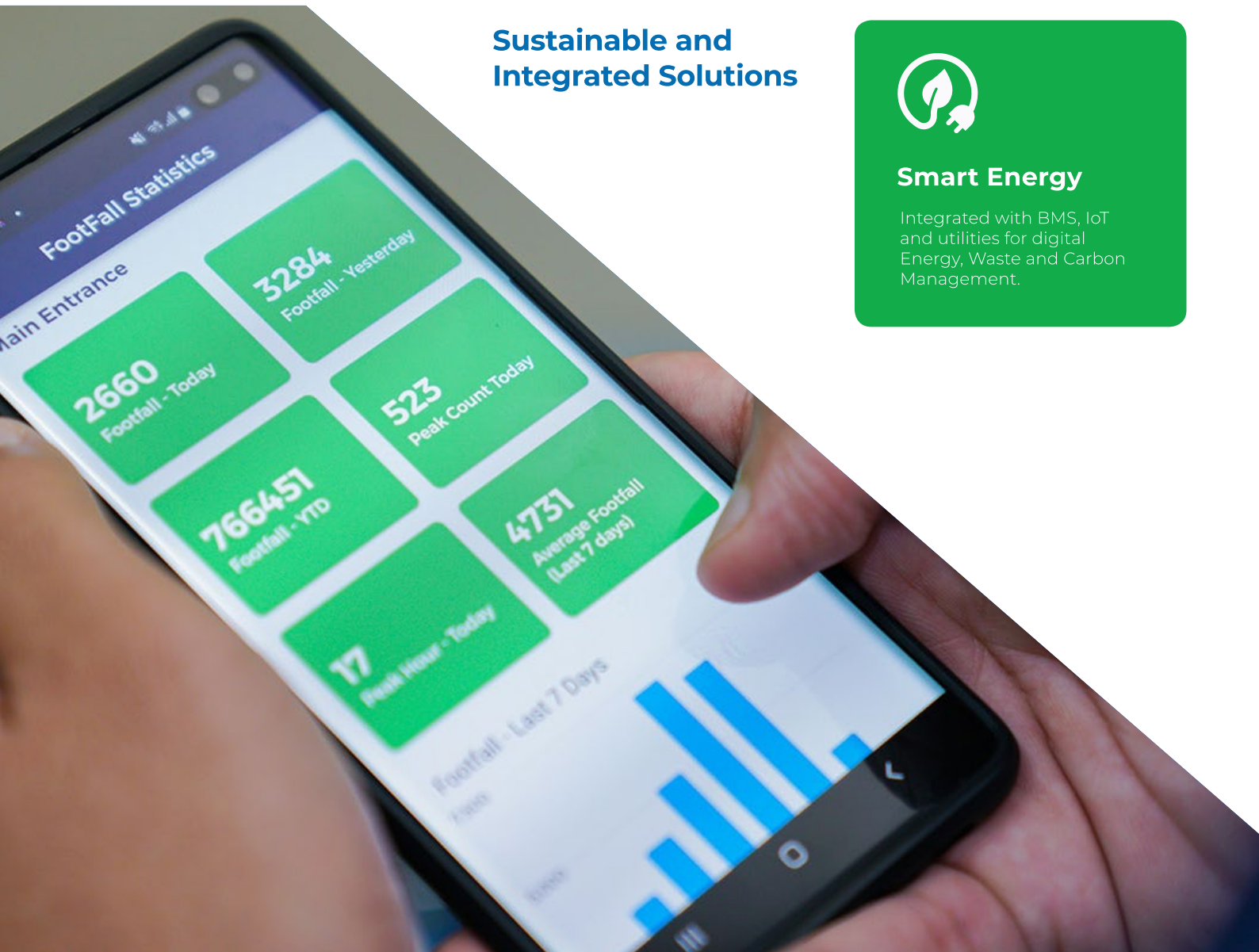
From tracking guards on tour to managing your visitors and generating incident reports, Smart Guard improves accountability, optimises operations and provides management with insights to reduce liabilities and enhance overall efficiency.

## Sustainable and Integrated Solutions



## Smart Energy

Integrated with BMS, IoT and utilities for digital Energy, Waste and Carbon Management.



# 24/7 Command & Control Room



## Command Room Team

**Energy Analyst:** the core team of centralised energy management, creating and monitoring KPIs, configuring reports and dashboards and liaising with operational teams on the ground

**Expert solutions specialists:** they support the analysts with an in-depth knowledge of the expert solution that they use, particularly the EMS

**IT:** Maintain the infrastructure, the planning and hosting, upgrades, as well as the delivery of the SLA, solution procurement projects as well as managing licences

**Smart metering and connectivity:** they take care of integration with systems and protocols, dealing with the complexity of an IoT world lacking in convergence and harmony.

**Technical operators:** Analysts that work closely on a daily basis with all stakeholders

**Site Managers:** they can either be on-site, close to the site, or remote, but they are highly qualified and trained, with a specific knowledge of operational tools

**End-users:** for reporting, but also to coordinate the communication campaign related to energy efficiency

The 24x7 command centre is one facility that pro-actively assists FM teams to become more efficient in their everyday operations, whether its reactive, predictive or corrective actions.

- **Monitor People, Process, Assets & Locations**

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- **Predict and Acknowledge**

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- **Support FM using HITEK technologies**

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- **Continuous process - status and update operations team**

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### Key Features

- Supported Maintenance Operation
- Efficient Facility Management
- Visibility & Proactive Support
- Cost-Efficient Energy saving
- Next Generation Tech Platforms

### Benefits

- Energy Analysis
- Expert Solution Specialists
- Information Technology
- Smart Metering and Connectivity
- Technical Operators
- Site Managers
- End-Users



## Our Prestigious Clients







## **HITEK – developing solutions for tomorrow’s world, today – contact us to find out more!**

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